



LIMITED LIFETIME WARRANTY

NOTE: All Texline trailers sold through our authorized network of dealers are automatically warranty registered on your behalf when sold.

Dear Valued Customer,

Thank you for choosing Texline Trailers, where the only thing that exceeds our quality are our good business values. While we are confident that we have built an outstanding product for you in every regard, we understand that from time to time our trailers may be tested against certain conditions that may cause unforeseen issues to arise. If you find yourself under one of these possible instances, we want you to rest assured that you have purchased a product backed up by three generations of customer-first service that firmly stand behind their products.


That being said, this warranty guide will provide you with valuable information on timeframes and processes related to your trailer and the purchased components used to build it in order to ensure transparency and the best possible resolution.


Warranty:

Texline Trailers, LLC warrants that each trailer sold to and operated by the original purchaser, when properly maintained, under normal use and service in the United States and Canada will be free from defects in workmanship and materials for a period of one-year from the original purchase date, with a limited lifetime warranty on all welding for the useful lifetime of the trailer, subject to the requirements and limitations stated below, which will be strictly applied.

Limitations:

- Cargo must be uniformly distributed and secured.
- The total weight of the trailer and cargo must not exceed the gross vehicle weight rating (GVWR) set forth on the vehicle identification plate affixed at the factory, nor may the loading of either axle exceed the gross axle weight rating (GAWR) listed on the same plate.
- This warranty is non-transferable and non-assignable.
- This warranty shall become void in its entirety if the trailer is ever rented.
- This limited warranty shall cover the costs of repair only, which must be submitted to to Texline for pre-approval.

 (903) 488-3718

 info@texlinetrailers.com

 6228 TX HWY 11 E
Sulphur Springs, TX 75482

Exclusions:

- This limited warranty does not cover any consequential damages, including but not limited to transportation, loss of time, commercial loss, or loss of income, inconvenience, or any other type of damages, general or specific, foreseen or unforeseen.
- Paint and flooring are hereby warranted against defects for a period of 60-days.
- This limited warranty does not cover damages caused by normal use, including but not limited to damage caused by roadway chemicals, rocks, sand, gravel, or other road debris.
- All components warranted by the original manufacturers including but not limited to tires, axles, brakes, couplers, jacks, suspension systems, lights, wiring harnesses, etc. , which may be purchased and installed by Texline are excluded from this warranty and are warranted by the original manufacturer.
- This warranty does not cover damages caused by loading equipment or materials that exceed the gross vehicle weight rating (GVWR) set forth on the vehicle identification plate affixed to the trailer. IE: Skid steer on utility trailer.

Required Warranty Claim Procedure:

Within five (5) days after discovering a problem with your trailer the issue must be submitted to the original dealership including:


- Clear pictures and videos as required.
- Part numbers on any parts or components warranted by the original manufacturer.


If the original dealership does not facilitate access to an in-house service center, a warranty claim form must be submitted to Texline on all warranty claims involving welding and workmanship issues. All warranty claims on products and components warranted by the original manufacturer must be submitted to the original manufacturer following the instructions and steps available on each original manufacturer's website.

- At the sole discretion of Texline, a reasonable allowance for off site repairs may be approved.
- No reimbursement for repairs will be made without the express written prior approval of Texline Trailers, LLC through an officer or representative.
- All workmanship and welding repairs shall be completed at the Texline Trailers manufacturing facility in Sulphur Springs, TX, unless approved otherwise by Texline.

Disclaimers:

The limited warranty described herein is in lieu of all other warranties, express or implied, and all other obligations or liabilities on the part of TEXLINE TRAILERS, LLC. The parties agree that TEXLINE TRAILERS, LLC shall have no liability for any cargo loss, loss of use, and any other incidental or consequential damages of any kind or nature arising out of any warranty claim, nor for claims of liability based upon tort, negligence, strict liability, or breach of warranty. The parties further agree that buyer's sole remedy for any defects will be the repair or the reasonable reimbursement of repairs at the sole discretion of TEXLINE TRAILERS, LLC. The provisions of the warranty shall be interpreted and governed pursuant to the laws of the State of Texas and venue shall be in Hopkins County, Texas.

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